### Curriculum Vitae

# VIVIAN B. LORD

| CURRENT | Chair |
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<u>POSITION</u> Department of Criminal Justice

University of North Carolina at Charlotte

Charlotte, North Carolina 28223

Work Telephone: (704) 687-2009 Fax: (704) 687-3349

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| <u>EDUCATION</u>     | INSTITUTION  | <u>DATE</u> | <u>ADVISOR</u> |
|----------------------|--|-------------|----------------|
| Ph.D.                | North Carolina State University                    | 1992        | Denis O.Gray   |
| M.A.                 | Goddard College<br>Criminal Justice Administration | 1979        | Frank Adams    |
| B.A.                 | University of Georgia, Sociology                   | 1975        |                |
| Certified<br>Manager | North Carolina Public Manager Program              | m 1989      |                |

Licensed in North Carolina as a Practicing Psychologist: #1999

# PROFESSIONAL CAREER:

| University of North Carolina at Cha | rlotte Chair                           | 2004-     |
|-------------------------------------|--|-----------|
|                                     | Professor                              | 2006-     |
|                                     | Associate Professor                    | 2000-2005 |
|                                     | Assistant Professor                    | 1994-99   |
| North Carolina Justice Academy      | Justice Service Department Manager     | 1989- 94  |
| ·                                   | Instructional Support Services Manager | 1984- 89  |
| North Carolina Justice Academy      | Instructor/Coordinator                 | 1977- 84  |
| Carrboro Police Department          | Investigator                           | 1976 – 77 |

#### PUBLICATIONS IN PRINT

- Lord, V.B. and Sloop, M. (Forthcoming). Suicide by cop: Police shooting as a method of self-harming. Journal of Criminal Justice
- Lord, V.B. (Forthcoming). *The role of mental health in police-reported suicides*. <u>Journal of Police Crisis Negotiation</u>
- Coston, C.T.M., Lord, V. B., and Monnel, J.S. (Forthcoming). *Improving the success of transfer students: Responding to risk factors*. <u>Journal of Learning Communities Research</u>
- Hartman, J.L., Bjerregaard, B. and Lord, V. B. (2009). *Identifying factors that influence the successful transition of criminal justice transfer students*. <u>Journal of Criminal Justice Education</u>, 20 (2), 173-193.
- Rutherford, S. L., Blevins, K.R. and Lord, V. (2009). *An evaluation of the effects of a street crime unit on citizens' fear of crime*. <u>Professional Issues in Criminal Justice</u>, *3*, 21-36.
- Lord, V., Kuhns, J. & Friday, P. (2009). *Small city community policing and citizen satisfaction*. Policing: An International Journal of Police Strategies and Management, 32 (4)
- Lord, V. and Friday, P. (2008). What really influences officer attitudes toward COP?: The importance of context. Police Quarterly11(2), 220-238.
- Lord, V., Davis, B., Mason, P. (2008). *Stance-Shifting in Language Used by Sex Offenders: Five Case Studies*. Psychology, Crime, and Law 14, 4, 357-377.
- Lord, V. (2007). Recruiting and retaining female officers in a democratic society. Police Forum, 16 (2), 12-20.
- Lord, V., Friday, P., and Brennan, P.K. (2005). The effects of interviewer characteristics on arrestees' responses to drug-related questions. Applied Psychology in Criminal Justice, 1 (1), 36-55.
- Lord, V. (2005). *Implementing a cold case homicide unit: A challenging task*, <u>FBI Law Enforcement Bulletin</u>, 1-6.
- Lord, V. (2004). Separating the "haves" from the "have-nots": Successful recruitment of women police officers. <u>Law Enforcement Executive Forum, 4(2)</u> 1-16.
- Bjerregaard, B. and Lord, V. (2004). *An examination of the ethical and value orientation of criminal justice students*. Police Quarterly, 7(2) 262-284.
- Lord, V. and Bjerregaard, B. (2003). *Ethics courses: Their impact on the values and ethical decisions of criminal justice students*. <u>Journal of Criminal Justice Education</u>, 14(2)191-212.

- Lord, V., Kirchhoff, G. and Kirchhoff, C. (2003). Government intervention into the lives of individuals with mental illness: Comparing Germany and the United States.

  International Journal of Comparative Criminology, 3 (1) 1-17.
- Lord, V. and Friday, P. (2003). Choosing a career in police work: A comparative study between applicants for employment with a large police department and public high school students. Police Practice and Research: An International Journal 4 (1) 63-78.
- Lord, V. (2001). The implementation of workplace violence policy in state government. <u>Violence and Victims 16</u> (2) 185-202.
- Lord, V. and Schoeps, N. (2000) *Identifying psychological attributes of community-oriented, problem-solving police officers.* Police Quarterly 3 (2) 172-190.
- Lord, V. (2000). Law enforcement-assisted suicide. Criminal Justice and Behavior 27 (3) 401-419.
- Lord, V. and Rassel, G. (2000) Law enforcement's response to sexual assault: A comparative study of ten counties in North Carolina. Women and Criminal Justice 11(1) 67-88.
- Lord, V. (1998). *Characteristics of violence in state government*. <u>Journal of Interpersonal Violence</u> 13(4)489-503.
- Lord, V. (1998). Swedish police selection and training: Issues from a comparative perspective.

  <u>Policing: An International Journal of Police Strategies and Management</u> 21(2) pp. 280-292.
- Lord, V. (1996). An impact of community policing: Reported stressors, social support, and strain among police officers in a changing police department. <u>Journal of Criminal Justice.</u> 24(6) pp. 503-522.
- Lord, V. (1996). Evaluation of standardized field sobriety tests training. Police Studies 19 (4) pp. 15-23.
- Lord, V., Gray, D., and Pond, S. (1991). *The Police Stress Inventory: Does it measure stress?*Journal of Criminal Justice. 19(2) pp. 139-140.
- Lord, V. (1984). *Restitution: Ancient concept reintroduced in modern society*. <u>Letter & Review</u>, <u>3</u>(1) pp. 1-8.
- Lynch, R. and Lord, V. (1979). *Public safety programs: Consolidating police and fire services*. Popular Government, 45(1).

#### **BOOKS**

- Lord, V. and Cowan, A. (2010). <u>Interviewing in criminal justice: victims, clients, witnesses and suspects.</u> Boston: Jones and Bartlett.
- Lord, V. and Peak, K. (2004). <u>Challenges for women considering a law enforcement career: A guide for preparing and succeeding.</u> Upper Saddle River, New Jersey: Prentice Hall.
- Lord, V. (editor) (2004). <u>Suicide by cop: Inducing officers to shoot</u>. Fresh Meadows, New York: Looseleaf Law Publications.

#### **BOOK CHAPTERS**

- Lord, V. (2007). Suicide by cop: Inducing police officers to shoot. In B. Cutler (Ed) <u>Encyclopedia of Psychology and Law,</u> (pp. 223-224). Thousand Oaks, CA: Sage
- Lord, V. (Forthcoming). Separating the "haves" from the "have-nots": Successful recruitment of women police officers. In L. Hoover, T. Jurkanin, and V. Sergevnin (Eds.) Challenging American Police: A Reader for 21<sup>st</sup> Century, Macomb, IL: Illinois Law Enforcement Executive Institute. Reprinted from Law Enforcement Executive Forum, 4(2) 1-16.
- Lord, V. (2006). *Cold Case Homicide Investigations*. In J. Greene (Ed.), <u>Encyclopedia of Police Science</u>, 3<sup>rd</sup> ed., (pp. 633-634). New York: Routledge.
- Lord, V. (2006). *Personnel Selection*. In J. Greene (Ed.), <u>Encyclopedia of Police Science</u>, 3<sup>rd</sup> <u>ed.</u>,(pp. 914-919). New York: Routledge.
- Lord, V. (2006). *Recruiting and retaining female officers in a democratic society*. In proceedings from <u>Istanbul Conference on Democracy & Global Security 2005</u>, (pp. 224-230). Ankara Turkey: Oncu Press.
- Lord, V. (2004). *The stress of change: Impact of changing a traditional police department to a community-oriented, problem-solving department.* In H. Copes (Ed.), <u>Policing and Stress Management</u>, (pp. 55-72). Upper Saddle River, NJ: Prentice Hall.
- Lord, V. (2002). *Police training and selection*. In D. Levinson (Ed) <u>Encyclopedia of crime and punishment</u> (pp. 1184-1188). Thousand Oaks, CA: Sage Publications.
- Lord, V. (2002). *Workplace Violence*. In D. In Levinson (Ed) Encyclopedia of crime and punishment (pp. 1738-1744). Thousand Oaks, CA: Sage Publications.
- Lord, V. and Rassel, G. (2002). *Law enforcement's response to sexual assault*. In J. F. Hodgson and D. S. Kelley (eds). <u>Sexual Violence</u>: <u>Policies, Practices, and Challenges</u> (pp. 155-172). Westport, CT: Greenwood Publishing.
- Lord, V. (2001). Die praxis der sozialen arbeit in den USA (Social work practice in the United

- *States.* In H.J. Kersting and M. Riege (eds). <u>Internationale Sozialarbeit (pp. 125-144).</u> Mönchengladbach, Germany: Fachhochschule Niederrhein.
- Lord, V. (2001). Law enforcement assisted suicide: Characteristics of subjects and intervention tactics. In FBI Behavioral Science Unit (eds.). <u>Suicide and Law Enforcement</u> (pp. 607-627). Washington DC.
- Lord, V. (2000). *Becoming a police officer*. In M. A. Stange and C. K. Oyster (eds). <u>Gun Women: Firearms and Feminism in Contemporary America</u> (pp. 99-102). New York: New York University Press.
- Lord, V. and Gray, D. (1995). *Social support of law enforcement officers*. In W. G. Bailey, (ed). The Encyclopedia of Police Science (pp. 717-720). Garland Publishing, Inc.

### TECHNICAL REPORTS

- Friday, P., Lord, V., Exum, L. and Hartman, J. *Evaluating the impact of a specialized domestic violent police unit*. Prepared for the National Institute of Justice. March, 2006.
- Friday, P. and Lord, V. Concord Police Department Citizen Survey. Fall, 2005.
- Friday, P and Lord, V. Concord Police Department Officer Survey. Fall, 2005.
- Friday, P and Lord, V. *ADAM Final Report*. Report for the Charlotte-Mecklenburg Sheriff's Office. December, 2003.
- Lord, V. and Friday, P. Concord Police Department Citizen Survey. Spring, 2003.
- Friday, P and Lord, V. *Female arrestee ADAM trends*. Report for the Charlotte-Mecklenburg Sheriff's Office. December, 2003
- Lord, V. and Friday, P. Concord Police Department Officer Survey. Fall, 2002.
- Lord, V. and Friday, P. (2002). *ADAM Female Report: First through Third Quarters*, 2001. Report for the Charlotte-Mecklenburg Sheriff's Office.
- Lord, V. (2000). The professional life of women law enforcement officers: Voices of Charlotte-Mecklenburg women police officers. Provided to Charlotte-Mecklenburg Police Department.
- Lord, V. and Friday, P. (1999). Factors influencing resignation from Charlotte-Mecklenburg Police Department. Provided to Charlotte-Mecklenburg Police Department.
- Lord, V. and Friday, P. (1999). Choosing a career in police work: A research study of applicants for employment with Charlotte-Mecklenburg Police and Charlotte-Mecklenburg public high school students. Provided to Charlotte-Mecklenburg Police Department.

- Lord, V. (1995). Reported stressors, social support and strain of Charlotte-Mecklenburg officers. Provided to Charlotte-Mecklenburg Police Department.
- Lord, V. (1994). *Violence in the workplace: A survey of North Carolina state employees*. Provided to North Carolina Employment Assistance Program
- Lord, V. (Chair), Barbee, J., Davis, R., Hinson, J., Lane, H., Norris, B., Phillips, T., Jackson, J., Smith, H., and Walthen, E. (1987). *Law enforcement protocol*. In Sexual Assault Task Force (Ed.), Child Sexual Assault Protocol. Raleigh, NC: Department of Administration.
- Lord, V. (Chair), Alexander, P., Brennan, L., Gudger, S., Hayden, M. O'Sullivan, E., Pearson, S., Shaw, C., Spaulding, K., Teague, M., and Vaughn, J. (1983). *Protocol for law enforcement response to sexual assault cases*. In Sexual Assault Task Force (Ed.), <a href="Protocol for Assisting Sexual Assault Victims">Protocol for Assisting Sexual Assault Victims</a>, Raleigh, NC: Department of Administration.

### **GRANT ACTIVITY**

#### 1. Funded

"Factors influencing the retention of criminal justice transfer majors" funded with Jennifer Hartman, UNC Charlotte API grant, \$8,415, 7/1/07-6/30/08

"Union County growth study proposal" funded by the Union County Sheriff's Office with

Joseph Kuhns and Paul Friday, \$51,766, 6/1/05-1/01/06

"Impact of technology on the process of criminal investigations," subcontract with East Kentucky Justice and Safety Center, \$35,000, 7/1/05-6/30/06.

"Examining factors that reduce domestic violence assaults: The impact of a specialized domestic violence police unit," funded by NIJ with Paul Friday, Lyn Exum, and Jennifer Hartman, \$93,878, 1/01/05-12/31/05

"Selecting police work as a career," funded by Charlotte-Mecklenburg Police Department with Paul Friday, \$23,000, 02/01/99-01/31/00.

Identifying potentially violent individuals in the workplace, funded by the City of Charlotte, \$4,400, 05/15/97-05/14/2000

"Selection of successful Charlotte-Mecklenburg police officers," funded by Charlotte-Mecklenburg Police Department, \$29,252, 04/01/96-03/30/97.

"Violence in the workplace: A follow-up study of North Carolina state employees," funded by UNC-Charlotte Faculty Research Grant, \$4,100, 02/15/96-04/15/97.

"An evaluation of the stress management program implemented by the Charlotte Police Department," funded by UNC-Charlotte Faculty Research Grant, \$3,500, 02/15/95-04/15/95.

"Standardized field sobriety training," funded by the North Carolina Governor's Highway Safety Program, \$106,937, 9/1/92-9/1/93.

"Interacting effectively with individuals with developmental disabilities: Training for law enforcement officers," funded by the North Carolina Task Force on Developmental Disabilities, \$48,000, 5/01/91-05/01/92.

#### REVIEWED PROFESSIONAL PRESENTATIONS

- Lord, V., Hartman, J. and Bjerregaard, B. (2010). *Use of multiple factors that influence upper level student retention and graduation.* Annual Meeting of ACJS, San Diego, CA.
- Lord, V., J. Hartman, and Bjerregaard, B. (2009). *Use of Multiple Factors that Influence Upper Level Student Retention and Graduation*. Annual Meeting of the Southern Criminal Justice Association, Charleston, SC.
- Friday, P., Lord, V., Hartman, J. and Exum, L. (2009). *Role Reversals in Domestic Violence*. Symposium of the World Society of Victimology. Mito, Japan. August.
- Lord, V. and J. Hartman (2008). *Factors influencing transfer students*. Annual Meeting of the American Society of Criminology, St. Louis, Mo. 2008
- Coston, C., Blowers, A. and Lord, V. (2008). *Learning Communities in Criminal Justice*. A valuable tool for ensuring student success. Annual Meeting of the Southern Criminal Justice Association.
- Lord, V., H. Hekim and K. Scarborough (2006). *Use of technology in investigations*. Annual Meeting of the Academy of Criminal Justice Sciences, Baltimore, Md.
- Friday, P., V. Lord, J. Hartman, L. Exum (2006). *Establishing standarized screening criteria; Evaluating a specialized domestic violence unit.* Annual Meeting of the Academy of Criminal Justice Sciences, Baltimore, Md.
- Lord, V., B. Davis and P. Mason (2005). Stance-Shifting in Language Used by Sex Offenders: Five Case Studies of Assignment of Responsibility. Annual Meeting of the American Society of Criminology, Toronto, Canada.
- Lord, V. (2005). *Recruiting and retaining female officers in a democratic society*. Presented at the 2005 Istanbul Conference on Democracy and Global Security, Istanbul, Turkey
- Davis, B., Lord, V., Mason, P. (2005). More than a summary: Stance-shift analysis. Presented in

- a poster session at the Intelligence and Security Informatics, Atlanta, Georgia
- Davis, B., Lord, V., Mason, P. (2005). *Agency and elaboration in accounts of verbal aggression and acts of violence*. Presented at the 50<sup>th</sup> Annual Conference of Language and the Law, International Linguistic Association.
- Lord, V. (2004). Successful recruitment of women police officers: From the individual female and organization perspective. Presented at the 2004 annual meeting of the Southeastern Conference on Public Administration, Charlotte, North Carolina
- Lord, V. (2004). Successful recruitment of women police officers. Presented at the 2004 annual meeting of the International Association of Women Police, Boston, Massachusetts
- Lord, V., Friday, P., Brennan, P. and Naik, D. (2003). *The effects of interviewer characteristics on arrestees' responses to the ADAM survey*. Presented at the 2003 annual meeting of ACJS, Boston, Massachusetts
- Lord, V., Friday, P. and Fields, B. (2003). A process and outcome evaluation of multiple drug treatment courts in one jurisdiction. Presented at the 2003 annual meeting of ACJS, Boston, Massachusetts
- Friday, P., Lord, V. and Brennan, P. (2003). *Charlotte-Mecklenburg ADAM: Analysis of arrestee characteristics using police response areas*. Presented at the 2003 annual meeting of ASC, Denver, Colorado
- Lord, V. (2002). The effects of interviewer characteristics on arrestees' responses to the ADAM survey. Presented at the 2002 Meeting of the Australian and New Zealand Society of Criminology, Brisbane, Australia.
- Lord, V. and Bjerregaard, B. (2001). *Ethics courses: Do the value and ethical decisions of criminal justice students change?* Presented at the 2001 Meeting of the American Society of Criminology, Atlanta, Georgia
- Lord, V. (2001). Helping individuals with mental illness: A comparative study of law enforcement's role in the United States and Germany. Presented at the 2001 Annual Meeting of the Academy of Criminal Justice Sciences, Washington D.C.
- Lord, V. and Bjerregaard, B. (2000). *An examination of the ethical and value orientation of criminal justice students*. Presented at the 2000 Annual Meeting of the American Society of Criminology, San Francisco, California.
- Lord, V. (2000). Helping individuals with mental illness: Facilitating communications between law enforcement and mental health professionals. Presented at the 2000 Annual Meeting of the Academy of Criminal Justice Sciences, New Orleans, Louisiana.
- Lord, V. (2000). Soziale Arbeit in den USA. Presented at the Internationale Sozialarbeit

- symposium, Müchengladbach, Germany.
- Lord, V. (1999). Selecting police work as a career: The importance of aptitude, interest, sex roles, and social support. Presented at the 1999 Annual Meeting of the American Society of Criminology, Toronto, Canada.
- Lord, V. (1999). Self-Efficacy expectation of females: Comparative study across age, gender, and country. Presented at the 1999 Annual Meeting of the Academy of Criminal Justice Sciences, Orlando, Florida.
- Lord, V. (1998). *Precipitators of workplace violence: The victim's perspective*. Presented at the 1998 Annual Meeting of the American Society of Criminology, Washington D.C.
- Lord, V. (1998). *Use of psychologists in police work*. Presented at the 1998 Summer Seminar on Law Enforcement and Investigation, Hainan, China.
- Lord, V. (1998). *Selection of successful Charlotte-Mecklenburg police officers*. Presented at the 12th International Congress of Criminology, Seoul, South Korea
- Lord, V. (1998). One form of victim precipitated homicide: The use of law enforcement officers to commit suicide. Presented at the 1998 Annual Meeting of the Academy of Criminal Justice Sciences, Albuquerque, New Mexico
- Lord, V. (1997). *Implementation of workplace violence policy in state government*. Presented at the 1997 Annual Meeting of the Southern Criminal Justice Association, Richmond, Virginia
- Lord, V. (1997). Selection of successful Charlotte-Mecklenburg police officers. Presented at the 1997 Annual Meeting of the Academy of Criminal Justice Sciences Association, Louisville, Kentucky.
- Lord, V. (1996). Swedish police selection and training issues from a comparative perspective.

  Presented at the 1996 Annual Meeting of the American Society of Criminology, Chicago, Ill.
- Lord, V. (1996). *Work place violence in one state government*. Presented at Violence in the Workplace: An Agenda for Action conference, Penn State, University Park, Pennsylvania
- Lord, V. (1995). Reported stressors, social support, and strain of the Charlotte-Mecklenburg Police Department. Presented at the 1995 Annual Meeting of the Southern Criminal Justice Association, Gatlinburg, Tenn.
- Lord, V. (1995). *Work place violence: A survey of North Carolina state employees*. Presented at the 1995 Annual Meeting of the Academy of Criminal Justice Sciences, Boston, Mass.
- Lord, V.(1994). An evaluation of standardized field sobriety tests training. Presented at the 1994

Annual Meeting of the Southern Criminal Justice Association, Memphis, Tenn.

- Lord, V. (1991). *Changes in social support of law enforcement recruits*. Presented at the 1991 Annual Meeting of the Academy of Criminal Sciences, Pittsburgh, PA.
- Lord, V. (1988). *A concurrent validation of Lawrence's Police Stress Inventory*. Presented at the 1988 Annual Meeting of the Academy of Criminal Sciences, San Francisco, CA.
- Gray, D., Lord, V., and Gidley, T. (1984). *University/industry research centers: Lessons for local application*. Presented at Southeastern conference of Public Administration, Tallahassee, FL.
- Gray, D., Lord, V., and Gidley, T. (1983). An organizational context for university, industry and governmental cooperation: Lessons from the Center for Communication and Signal Processing at North Carolina State University. Presented at the Public-Private Partnerships in Urban Development Conference

### PROFESSIONAL ACTIVITY:

#### Awards

US Dept. of Justice Citizen Volunteer Service Award-2008 Charlotte Mecklenburg Police Department Volunteer Award-2008 Academy of Criminal Justice Science MacNamara Award -2004

# **Positions**

Editorial Boards: Applied Psychology in Criminal Justice Victims and Offenders

### Academy of Criminal Justice Sciences

ACJS Representative to the Federal Law Enforcement Training Center 2006-2010

ACJS Police Section Chair 2003-2006

Awards Chair, ACJS 2001-2002

Awards Subchair, ACJS 2000-2001

Awards Chair, Police Section 1997-1999

Member of the Program Committee 1998-99

#### American College of Forensic Examiners 1995-2000

Helped develop the examination for forensic psychologists seeking admissions

# North Carolina Criminal Justice Association

Past President, 1994-1995

President, 1993-1994

President-Elect, 1992-1993

Vice President, 1991-1992

Awards Chair, 1987-1988

North Carolina Society of Certified Public Managers

Past President, 1994-1995 President, 1993-1994 President-Elect, 1992-1993

American Society of Certified Public Managers Editor of newsletter, 1991-1992

#### <u>Member</u>

American Society of Criminology Academy of Criminal Justice Sciences

> Police Division International Division

North Carolina Criminal Justice Association

### **Specialized Community Service**

- 1. Member of the Charlotte Mecklenburg Police Department's Cold Case Homicide Review Team
- 2. Site Coordinator for the Mecklenburg County ADAM (Arrestee Drug Abuse Monitoring) site, research funded by the National Institute of Justice
- 3. Consultant, City of Charlotte in the area of work place violence
- 2. Consultant, State Employment Assistant Program in the area of work place violence
- 3. Charlotte-Mecklenburg Arson Task Force Member
- 4. Piedmont Community College, Criminal Justice Curriculum Committee Member
- 5. Research chair for the State Work Place Violence Task Force
- 6. Consultant, Charlotte-Mecklenburg Police Department in the area of psychological assessments
- 7. Consultant, North Carolina Law Enforcement Departments in the area of abnormal behavior

### **Courses Currently Teaching**

Undergraduate Courses: Criminal Justice Administration

Interviewing in Criminal Justice Introduction to Law Enforcement Law Enforcement Behavior Systems

The Criminal Offender

Graduate Courses: Program Planning and Evaluation

Police Problems and Practices Legal Issues in Law Enforcement

Criminal Justice Management and Decision-Making